



# **Better, Faster, Cheaper: Practical Applications of TOC for Government**

Presented by Kevin Fox, Managing Partner, Viable Vision LLC. Sponsored by TOC ICO

Save The Date! February 9-10, 2015 Scottsdale, Arizona

"The Committee is overwhelmed by the phenomal change in the [Tax] department!"

> David Ige Governor-Elect State of Hawaii

### National Media Links:

Governing Magazine
The Public Manager

"You got us started on the right foot using throughput operating strategy to set the strategic direction for an organization in an easy to understand one page picture. It's still the foundation of our work with the agencies."

Greg Gardner
Director Operational Excellence
State of Utah

Texas Workforce Commission cut work backlogs 80% while lowering costs

## Two intensive days to better results!

#### Why Attend?

With ever-growing demand and limited resources, improving the effectiveness and efficiency of government has never been more important. This workshop will give you proven processes and powerful techniques to meet that challenge:

- ✓ Cut backlogs
- ✓ Improve quality and service
- ✓ Get more done with the same resources

Space is limited so **REGISTER NOW** before it's too late!

#### What you'll get

This isn't a conceptual seminar, it's a workshop focused on practical application, so you will leave with:

- ✓ A concrete plan of next steps to get results.
- ✓ A framework for driving on-going improvement
- ✓ Focused improvement actions for your business
- ✓ Tools and techniques to increase output, reduce cycle times, and improve service levels to record levels

To learn more visit the Conference Site and click on "Government"

#### Who should attend?

This workshop is ideal for government agency heads, department managers and improvement/ OD professionals at all levels, as well as consultants who support government agencies.

#### **About the Presenter**

Kevin Fox has been an internationally recognized leader in Theory of Constraints for more than 25 years. He has helped dozens of government agencies to achieve remarkable improvements in effectiveness and efficiency. His improvement models are the backbone of Utah's statewide Operational Excellence program endorsed by Governor Gary Herbert.

**REGISTER NOW**